Norstar Telephones

Norstar Telephones are user-friendly, convenient sets designed to work with Norstar key system units (KSUs).

A Norstar KSU resides in the customer’s building (usually servicing a single floor) and acts as an interface between Norstar telephone sets and the CTS telephone system. The KSU processes and routes calls, and offers a variety of custom programmable features such as distinctive ringing and soft-key programming. CTS Supports both the Norstar DR5 and ICS systems.* Norstar single- or multi-line sets offer features such as on-hook dialing; hold, release, and transfer keys; and hands-free (speakerphone) calling. Norstar sets are sleek and low-profile, requiring minimum desk space.

Standard and optional CTS calling features can be assigned to Norstar programmable keys, including last number redial, memory numbers, intercom, call forward, three-way calling, and more.

Efficient Functionality

- LCD indicators light to show which lines and features are in use
- Two-line LCD display shows date and time plus Norstar Caller ID
- Audio Control Center (Headset and Mute buttons)
- Easy volume adjustment for handset, headset, or speaker
- Handsfree calling with built-in speaker and microphone available

Features

- Programmable keys let users customize sets for increased efficiency
- Calling features can be programmed into memory for one-key activation
- Central Answering Position (CAP) Module available for additional programmable keys

*Line and Station Configuration:
DR5 Standard configuration: 56 lines x 56 stations, ICS Standard Configuration: 80 lines x 96 stations

For more information contact CTS Customer Service at (310) 825-3775
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Model choices to suit your departments needs: Available in black or gray

Single-Line Set
The single-line set is perfect for a reception area, construction floor, secondary department phone, or other low-volume calling applications where a display is unimportant but reliability and ease of use are priorities. This set has one memory feature key and display. 

$ 6.74/month

8-Button Set
The 8-button set is a good match for arrangements or other applications where occasional call coverage and exception reliability are important. This set has 8 programmable keys and display. Supports up to 6 lines, Intercom, Handsfree, Headset-capable.

$ 13.09/month

16-Button Set
The 16-button set is recommended when you need a central answering position or ACD support. It offers unique functionality, making it the perfect solution for call centers or other high-volume calling applications. This set has 16 programmable keys, display - supports up to 10 lines. Intercom, Handsfree, Headset-capable.

$ 15.75/month

24-Button Set
The 24-button set is the ideal set for busy professionals who conduct much of their business by phone. This set supports up to 20 incoming lines on programmable keys plus intercom and transfer keys; or a combination of 20 lines and features.

$ 18.50/month

Optional Equipment

Central Answering Position (CAP) Module
The CAP connects to a telephone set and provides 48 additional memory buttons (keys) used for busy or idle status for up to 48 sets, system features, and/or autodial numbers. Can be used with 16- and 24-button sets.

$ 24.50/month

Headsets
Often used by telephone attendants or operators, headsets are useful for anyone who spends significant time on the telephone or must combine calls with other activities.

How to Order

For additional product information and literature, please visit www.cts.ucla.edu. Total price will vary depending on features, options, equipment, and applicable installations charges. Prices are subject to change.

EXPRESS ORDERING SERVICE
Small orders for certain basic voice services (single lines, certain software, instruments, and equipment) may be placed over the telephone by authorized contacts.
Call: 67337

ONLINE TSR
For larger orders, submit an online TSR form detailing your request for new or changed service and equipment. Attachments can be faxed to CTS at 70116.
Go to: https://secure.cts.ucla.edu/onlineTSR/

CTS CONSULTANTS
A Campus Consultant or Medical Customer Representative will help you design and plan new communication systems, move offices, or make complex changes to your department’s existing system.
Call: 62220

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