Electronic Business Sets

Electronic Business Set (EBS) are time-saving, convenient telephone sets designed to work directly with the CTS telephone system.

EBS multi-button sets use liquid crystal displays for feature/line indicators and alphanumeric information display. Set features include on-hook dialing, hold and release keys, transfer key, and handsfree (speakerphone) calling. Most sets also have an incoming call indicator light and a message-waiting indicator for users with VoiceNet service. Programmable keys allow additional line appearances or button access to features such as Call Forwarding or Call Pick-Up. Multiple Appearance Directory Number (MADN) provides simultaneous support for incoming and outgoing calls from the same set.

You get Last Number Redial, Group Intercom, Speed Dial (10-number list), Auto Dial, and Name Display (M5208, M5316) with the Multi-Line Feature Package.

The EBS design minimizes the use of desk space. The two-line LCD display can present date and time, call timer, and numbers dialed. Sets are available with or without display, can accommodate a headset, and are expandable by adding an expansion module. Four models are available, offering a choice of 8 or 16 keys.

Benefits
- LCD indicators light to show which lines and features are in use
- Message-waiting indicator lamp provides a visual display for users with VoiceNet service
- Incoming call indicator light offers visual notification when your phone is ringing
- Two-line LCD display shows date and time plus campus Caller ID
- Easy volume adjustment for handset, headset, or speaker
- Handsfree calling with built-in speaker and microphone available

Features
- Programming key allows users to customize features, such as the date and time, and the call-timer
- the Calling features can be assigned to any available key for one-key activation
- Expansion Modules available for additional programmable keys
**Electronic Business Sets**

**Model choices to suit your departments needs:** Available in ash, black, and gray

- **8-Key Set without Display (M5008)**  
  $9.00/month  
  This single/multi-line set has eight programmable keys with visual indicators and an enlarged key pad to make dialing easy. It is perfect for low-volume calling applications that don’t require a display.

- **8-Key Set with Display (M5208)**  
  $12.00/month  
  This single/multi-line set has eight programmable keys with visual indicators and an enlarged key pad to make dialing easy. A display provides on-campus caller identification. Good for applications that require occasional call coverage by a receptionist.

- **16-Key Set with Display and Headset Capability (M5216)**  
  $13.50/month  
  A multi-line set with 14 programmable keys, a Handset/Mute key, and a Program key. This set is recommended for a central-answering position, call-center, or other high-volume applications, such as Automatic Call Distribution (ACD). It also has an enlarged key pad to make dialing easy and a display that provides on-campus caller identification. This set can accommodate one or two expansion modules.

- **16-Key Set with Display and Handsfree Capability (M5316)**  
  $13.50/month  
  A multi-line set with 13 programmable keys, a Handsfree key, a Mute key, and a Program key. This set is ideal for busy professionals who need to have a two-way speakerphone. It also has an enlarged key pad to make dialing easy and a display that provides on-campus caller identification. This set can accommodate one or two expansion modules.

**Optional Equipment**

- **22-Key Expansion Module**  
  $8.00/month  
  This 22-key add-on module is used to provide additional lines and/or features for centralized answering positions. One or two expansion modules can be added to a M5216 or M5316 to provide up to 44 extra programable buttons.

**Headsets**

Often used by telephone attendants or operators, headsets are useful for anyone who spends significant time on the telephone or must combine calls with other activities.

**How to Order**

**EXPRESS ORDERING SERVICE**  
Small orders for certain basic voice services (single lines, certain software, instruments, and equipment) may be placed over the telephone by authorized contacts.  
Call: 67337

**ONLINE TSR**  
For larger orders, submit an online TSR form detailing your request for new or changed service and equipment. Attachments can be faxed to CTS at 70116.  
Go to: https://secure.cts.ucla.edu/onlineTSR/

**CTS CONSULTANTS**  
A campus Consultant or Medical Center Representative will help you design and plan new communication systems, move offices, or make complex changes to your department’s existing system.  
Go to: http://www.cts.ucla.edu/ordering/consulting.htm

For additional product information and literature, please visit www.cts.ucla.edu.